PRE/POST ADMINISTRATION OF THE KOZAI ASSESSMENT TOOLS

The directions below have been developed to help administrators use the Kozai Group's online assessment tools in a pre/post assessment process.

Many organizations, and higher education institutions in particular, are using the Kozai Group's online tools as a pre/post assessment to determine if:

- candidates have made progress on their Personal Development Plans
- training and coaching programs have had an impact
- students and staff have developed intercultural competence and/or global leadership skills over a plan of study

By administering either the IES or GCI as a pre/post assessment, administrators can gather and analyze data to support them in their work.

The Kozai Group offers a special pre/post assessment rate for the IES:

\$20 per participant for the IES, a savings of 16%

| Steps | Directions |
|-------|---|
| I | Learn to use the Kozai Group's Tools: Visit the ICI/Kozai page at http://www.intercultural.org/kozai.php Under "Online Administration Resources" download: • Kozai Online Administration Tutorial • 6 Steps to Successful Administration |
| 2 | Prepare a Pre/Post Assessment Plan: Follow the steps outlined in the "6 Steps to Successful Administration" document to plan the administration of BOTH the pre- and post-tests. |
| | Be sure to carefully account for all of your participants in both the Pre and Post Tests. People often change e-mail addresses and even names, so make sure you can track them by first name, last name, e-mail address, and another identifier like an identification number. |
| 3 | Notify ICI of Your Pre/Post Assessment Plan: Please send an email to ICI, kozai@intercultural.org, containing information about your preand post-tests. Please include the following: • Group names • Pre-test start date • Pre-test end date – you will be invoiced and the group will be closed on this date • Post-test start date • Post-test end date – the group will be closed on this date Please let ICI know if you need to change the end dates for either group to ensure that they remain open for use. |

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| 4 | Set up BOTH the Pre- and Post-Test Groups at the Same Time: Survey Group ID – Name the groups carefully as follows: Group Name, Pre-Test, Month, Year eg. MA200 pre-test Jan 2012 Group Name, Post-Test, Month, Year eg. MA200 post-test Sept 2012 (You must use the same group name to qualify for the special rate.) Reporting Options – Decide if your participants are to automatically receive their reports either or both times and set the groups up accordingly. Billing Options – Choose "Administrator Invoice" (PayPal cannot be used for pre/post assessment.) Billing Period – In order to complete the on-line administration process, you will need to select a billing period to create the group, although you will actually be invoiced based on the pre-test end date you give ICI. |
|---|--|
| 5 | Enter Participant Information into the Groups: Add the same list of names and email addresses into BOTH the pre- and post-test groups at the same time. • See Step 2 above for a tip on tracking participaants |
| 6 | Make Payment: Again, the Kozai Group offers a special pre/post assessment rate of \$20 for the IES. The special rate covers both the pre- and post-test groups. At the conclusion of the pre-test you will be invoiced the special rate times the number of assessments completed. (Note: Unfortunately, we are unable to offer reimbursement for participants who do not complete the post-test.) |
| 7 | Request Statistical Data: You can request your data in either or both Excel and SPSS format. • Please send an email to kozai@intercultural.org. • Please allow 5-10 working days for the return of your data. |

To administer the GCI as a pre/post assessment, please contact Chris Cartwright, cartwrightc@intercultural.org, for additional information and to discuss your plan.

Please contact us if you have any questions about this process.

Contact ICI:

Intercultural Communication Institute 8835 SW Canyon Lane, Suite 238 Portland, OR 97225

Email: kozai@intercultural.org

Phone: 503-297-4622 Fax: 503-297-4695 SKYPE: cartwrightc2

Hours of Service:

ICI is open during normal office hours, Monday-Friday, 9:00 AM to 5:00 PM PST. Please note that there is no evening or weekend coverage for technical support.